

Q) How long do the batteries last in the transmitter?

A) The batteries should last for approx. 1 year based on 4-5 triggers per day.

Q) What range do the transmitters have from the monitor?

A) The maximum range will be ~25m clear line of sight however it will be 10-15m indoors depending on the environment. Things like double glazing, metal and solid walls all reduce the range.

Q) Can we replace the batteries in the transmitter?

A) No. The batteries in the transmitter are a particular li-lion battery and are concealed within the Transmitter. Contact your distributor for a replacement transmitter (RG7).

Warranty is void if this unit is tampered with.

Q) How do I program the transmitter to the monitor?

A) You should only need to do this if you need a replacement part or if you have decided to pair a second pad. There is a simple step by step instruction guide available from your distributor. Contact them for further assistance.

Q) Can I move a transmitter from one pad to another, if necessary?

A) Yes, simply unplug from one mat and plug into the other. It will automatically recognise if it goes from a bed mat to a Floormat etc. There is no programming involved.